

Re-Applying to RentHelpMN – FAQ

Renters can apply to RentHelpMN more than once.

If you are eligible to re-apply, you will see a “Re-Apply” button on your account when you log in at RentHelpMN.org. You can also call 211 to find out if you are eligible.

The Re-Apply option is available to accounts in one of these statuses:

- Payment Sent
- Withdrawn
- Declined by Program
- Declined by Renter

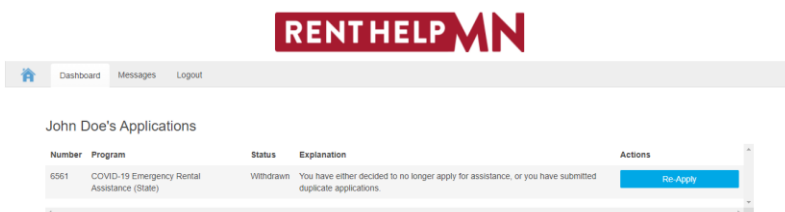
Who should re-apply?

- Renters whose application for rental assistance was paid and who owe more rent (and have not received the limit of 18 months of rental assistance)
- Renters whose application was denied and now are eligible
- Renters who withdrew their application and now need assistance

Who should not re-apply: Renters who are not behind on rent/housing expenses or otherwise do not meet eligibility requirements.

How to Re-Apply:

Log in to your account and begin by clicking the “Re-Apply” button. If you prefer to apply with a paper application, submit an [application](#) plus a Re-Apply [Cover Sheet](#).



What should I have ready before I re-apply?

These items are helpful:

- Documentation of the rent owed – a statement from your property manager.
- Updated income documentation if your income has changed.
- Detailed utility bills if you are requesting utility assistance.

Is the process different than the first application?

You will update information on your account to show the current amount of rent you owe. This may include adding more months to the rent ledger. You can also request three months of future rent.

The information you entered and documents you uploaded in your first application will be transferred to the re-application. You will be able to edit the information.

You will receive a new application number. Your prior application number will be visible as well.

How many times can I apply?

If your application is paid, you can apply until you have used 18 months of assistance. If your application is denied three times due to not being eligible, you may not apply again.

My application was denied. When should I appeal and when should I re-apply?

If your application is denied, you have a 15-day grace period that allows time to appeal. During this time, you are still protected from eviction. You can re-apply for assistance during this period if you believe your circumstances would now make you eligible.

You can have an application in appeal status and another application in process at the same time, but you must begin with the re-application. If you begin an appeal, your account status will change and the re-apply option will no longer be visible. Therefore, if you plan to appeal a decision, we recommend that you re-apply before you begin the appeal process.

What are some circumstances that could change to make me eligible if I was denied?

1. Your income was too high when you applied, but you have had a change in income that now meets the program guidelines.
2. You were not behind on rent when you applied, so you were not eligible. Since then, you have fallen behind on payments.

Can I still request utility help?

RentHelpMN can still provide utility assistance. However, we recommend requesting help through the [Energy Assistance Program](#) if you are eligible.

What if I need help with my re-application?

Please contact your field partner or call 211 if you have questions or would like help with re-applying.